

RETURN & REFUND POLICY

Thank you for shopping at baby-lingual.

If you are not entirely satisfied with your purchase, we're here to help.

Our products can be returned within 15 days of the original purchase of the product. A new product may be exchanged for another product or returned for a refund.

To be eligible for a return, please make sure that:

- The product was purchased in the last 15 days
- The product isn't used or damaged
- You obtained a Return Merchandise Number (RMN) from us

Products that do not meet these criteria will not be considered for return.

To obtain a Return Merchandise Number (RMN), contact us:

- By email: info@baby-lingual.com

After receiving the RMN, send the product to:

Via Edoardo Bassini 41

20133, Milan

Italy

Shipping charges

Shipping charges incurred in connection with the return of a product are non-refundable.

You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping, both to and from baby-lingual.

Damaged items

If you received a damaged product, please notify us immediately for assistance.

Sale items

Sale items can be refunded.

Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: info@baby-lingual.com